Schweizer Alpen-Club SAC
Club Alpin Suisse
Club Alpino Svizzero
Club Alpin Svizzer

General Terms and Conditions (GT&Cs) for SAC Huts

1 Area of Application

The General Terms and Conditions (GT&Cs) are based on the SAC Hut Regulations. They apply to all reservations in the official SAC Huts according to Art. 1.3 of the SAC Hut Regulations and the SAC Huts listed on www.sac-cas.ch.

2 Guest Contract and Reservation

2.1 The guest contract is finalised directly and exclusively between the person making the reservation (hereinafter: the guest) and the responsible hut warden; in unattended huts or those attended to by section members between the guest and the hut-owning section.

2.2 Reservations for accommodation and half board become binding for both parties as soon as they are confirmed verbally or in writing. The GT&Cs come into force with each confirmation.

2.3 Credit card details may be requested for accommodation reservations made through the Online Hut Reservation System (hut-reservation.org).

3. Advance Payment / Deposit

3.1 Each hut warden is entitled to request an advance payment / deposit to secure the reservation. The maximum amount of the advance payment / deposit may be the equivalent of the total value of the booked services. The payment must be transferred by the agreed date, otherwise the reservation will be deemed not confirmed. A refund will only be granted if the contract is cancelled in a timely manner in compliance with the Terms of Cancellation (section 5 ff.).

3.2 No advance/down payments are requested for officially advertised tours of SAC sections.

4. Reservation Fee

4.1 A fee is charged per guest and per night to guarantee reservations in all staffed huts. This reservation fee is non-refundable. In the event of a stay at the hut, it is credited towards the total price. In unstaffed huts, the reservation fee is optional.

4.2 No reservation fee is charged for officially advertised tours of SAC sections.

5. Terms of Cancellation / Cancellation and No-Show Fees

5.1 Cancellations, amendments and rescheduling of reservations are accepted free charge until 18:00 hrs 2 days before the first reserved overnight stay at the latest and shall be made through hut-reservation.org or by telephone. The reservation fee is payable in all cases.

5.2 In the event of failure to communicate or late communication of cancellations, changes or rescheduled reservations, the hut warden is entitled to charge cancellation/no-show fees to the credit card on file, or else issue an invoice for them.
The maximum amount of the fees may be the equivalent of the total value of the booked and unused services (accommodation and half board). The cancellation and no-show fees must be clearly communicated to the guest both during the reservation inquiry and when confirming the reservation.

5.3 The cancellation and no-show fees as specified in Art. 5.2 shall not apply if the guest can prove in writing through documented evidence that it is impossible to use the booked service due to weather events (a confirmed severe weather warning from MeteoSwiss or a confirmed avalanche hazard level rise in the SLF Avalanche Bulletin compared to the previous day) for the route and day in question. The hut warden must be informed by 18:00 hrs on the day prior to the date of the booked overnight stay.

5.4 Art. 5.1, 5.2 and 5.3 also apply in the event of early departure.

6. Withdrawal by the Hut Warden

The hut warden may withdraw from the contract under the following conditions:

- Force majeure or other circumstances beyond the control of the hut warden.
- Guest clearly violates the SAC hut rules during his or her stay;
- The purpose or reason for the stay is in breach of the law.

In the event of a contract withdrawal by the hut warden for the aforementioned reasons, the guest shall not be entitled to compensation for damages incurred. Payment for the booked services remains due in principle within the scope of the Terms of Cancellation, except in cases of force majeure.

7. Obligation of Identification

7.1 Overnight rates for SAC members and members of reciprocating organisations shall only be granted upon presentation of a valid identity card.

7.2 Any discounted overnight rates for other groups of guests (e.g. mountain guides and hiking leaders practising their profession, tour leaders – see Art. 6.6.5. of the Hut Regulations) shall only be granted upon presentation of a valid identity document and the membership card of the SAC or a reciprocating organisation.

8. Payment

8.1 Charges for board and accommodation are to be paid on the day of departure at the latest. Payment by credit card, electronic transfer (e-payment) or foreign currencies is only possible upon availability and prior agreement.

8.2 In unattended SAC huts, payment must be made in cash in the designated cash box or via bank transfer within 10 days of the stay.

9. Exclusion of Liability

All written and verbal information (e.g. on route, avalanche and weather conditions, route information etc.) is provided by the hut wardens with the greatest possible diligence and to the best of their knowledge and experience. However, the hut wardens do not assume any liability for the information provided. All decisions made regarding tours, routes etc. are the guest's sole responsibility. Any liability of the hut wardens or the SAC for damages of any kind incurred by the guest as a result of information or advice provided is excluded.

10. Applicable Law and Place of Jurisdiction

The General Terms and Conditions for SAC Huts are governed by Swiss law. The place of jurisdiction is the municipality in which the hut is located.

11. Transitional Provision

The key date for the application of the changes from 13 June 2026 is the date of the reservation.

The General Terms and Conditions for SAC Huts were approved by the General Assembly on 13 June 2026 and enter into force on 1 November 2026.